# Database error 3340

If you are seeing this error:

### FarmWorks by Shearwell Data Ltd



An error has occurred in the UpdateData procedure within the modStartStop module.

Error Code: 3340

Error Message: Query " is corrupt. Line: 100

Please note the above details and contact your software vendor.

OK

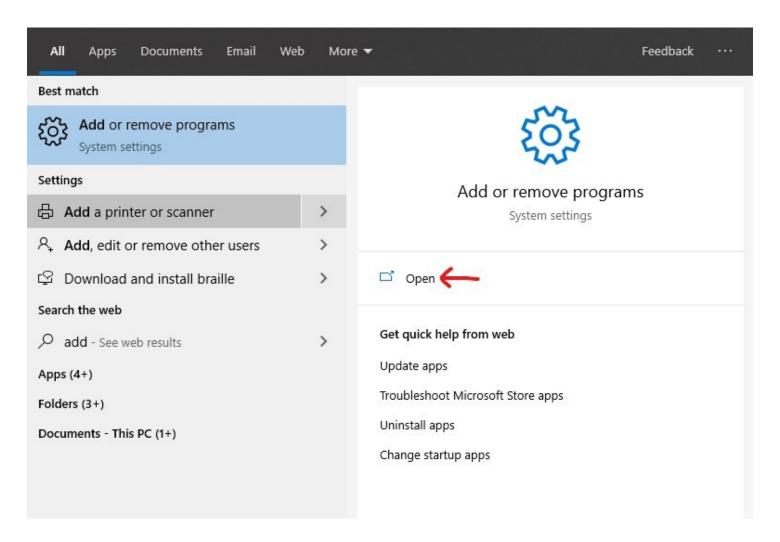
it's caused by some changes made in Windows updates. Microsoft expect to get a fix out in December. In the meantime a workaround that fixes it in many but not all cases is to remove the Microsoft database engine and then reinstalling it.

Shearwell has a tool that does this for you available from

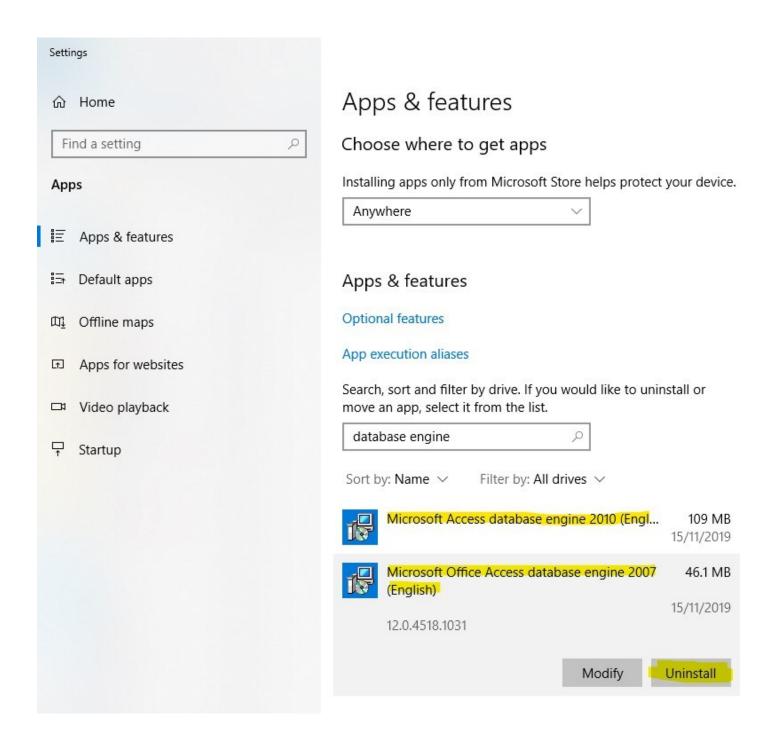
https://www.shearwell.co.uk/Support/FarmWorksDatabaseFix.

If you would prefer to do it yourself you can follow these hints.

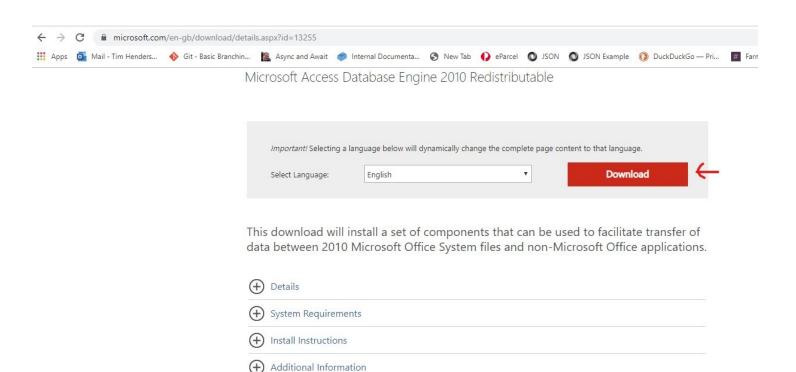
Click the Windows button and type Add or Remove and open Add or remove programs



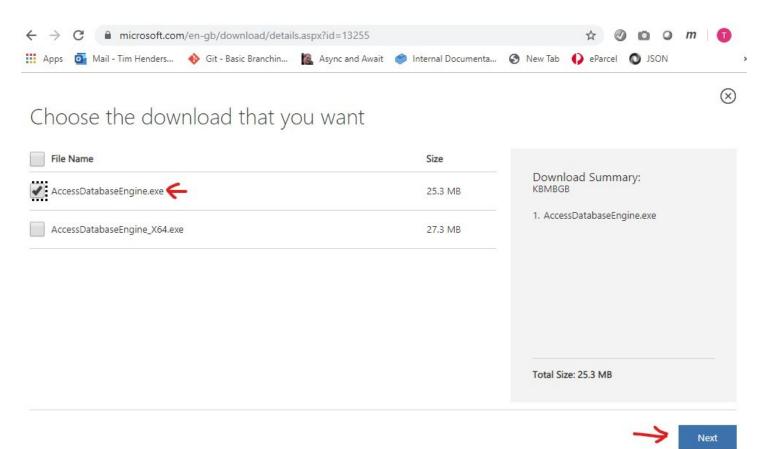
Type "Database engine" in the serach box and then remove both the 2007 and 2010 database engines.



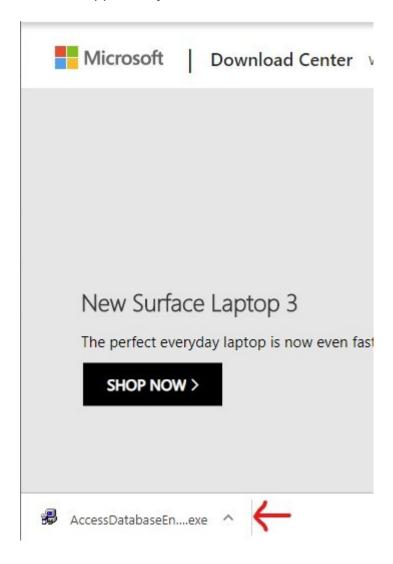
You can download the Database Engine from https://www.microsoft.com/engb/download/details.aspx?id=13255



#### Select the 32 bit version and download it:



It should appear in your Downloads folder or at the bottom of your browser: right click it and run it



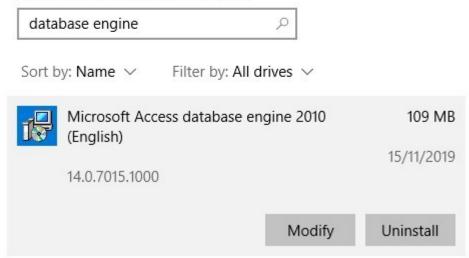
You should now just have Access 2010 Database Engine installed:

## Apps & features

#### Optional features

### App execution aliases

Search, sort and filter by drive. If you would like to uninstall or move an app, select it from the list.



Restart the PC then try running FarmWorks again. If this doesn't fix it please call us and we'll help you resolve it.

Shearwll Data Ltd

Send an email: support@shearwell.co.uk

Call support: 01643 841 814

#### Revision #3

Created Fri, Nov 15, 2019 4:53 PM by Tim Henderson Updated Fri, Nov 15, 2019 5:33 PM by Tim Henderson